

Chromebook Repair



Today's Date:

First Name:

Student ID:

Chromebook Asset No:

LOCATED ON BOTTOM OF
COMPUTER

Last Name:

Student Email:

@stu.emuhsd.org

Notes:

Chromebook Issue

Power issues

- ☐ Not Charging
- ☐ Won't Turn On
- ☐ Power Cord

Keyboard/Trackpad

- ☐ Key(s) not working
- ☐ Trackpad Not Working
- ☐ Missing Key(s)

System

- ☐ App / Software Behavior
- ☐ Internet Access
- ☐ Corrupted OS

Video/Sound

- ☐ Malfunctioning Display
- ☐ Broken Screen
- ☐ No Sound

Office Use Only

Loaner Provided

☐ Yes ☐ No Asset No.: _____

Under Warranty

☐ Yes ☐ No End Date.: _____

Troubleshooting Shortcuts

Increase screen: **Ctrl + Shift + +**
Decrease screen: **Ctrl + Shift + -**
Reset screen - **Ctrl + Shift + 0**
Rotate screen - **Ctrl + Shift + ⌂**
High-contrast: **Ctrl + Search + H**
Recovery Mode - **ESC + ⌂ + ⏻**
Dev/Wipe Mode: **Ctrl + D**